



# Welcome Booklet



**CITADINES CONFLUENT NANTES**  
**2 AVENUE ANNE CAZENEUVE, 44200 NANTES**

Reception 24h/24h  
Dial 9



FRANCAIS

# WELCOME

**citadines**  
Confluent  
Nantes



# the **SUMMARY**

- **01** WELLNESS AREA

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- **02** COMMON AREAS

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- **03** BREAKFASTS

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- **04** OUR SERVICES

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- **05** AVAILABLE EQUIPMENTS

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- **06** ROOM EQUIPMENTS

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- **07** WIFI ACCESS

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- **08** FRONT DESK

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- **09** ACCESS TO THE HOTEL

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- **10** EMERGENCY PHONE NUMBERS

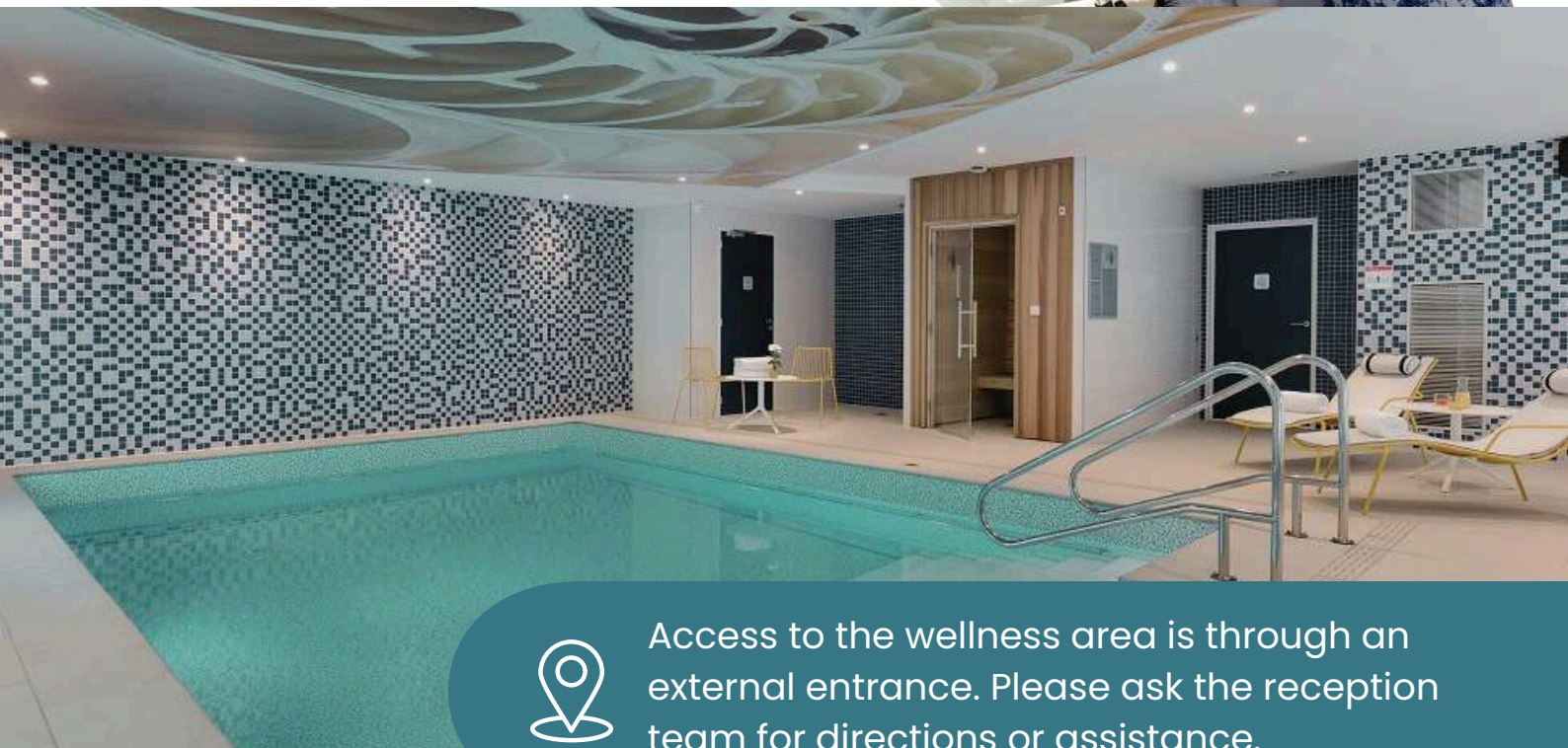
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- **11** OUR ESTABLISHMENTS





# Wellness **AREA**



Access to the wellness area is through an external entrance. Please ask the reception team for directions or assistance.

Take a moment to relax and recharge in our wellness area, open each day **from 8:00 a.m. to 8:00 p.m.** (mondays: 5:00 p.m. to 8:00 p.m. only)

- Swimming pool
- Sauna
- Fitness room – equipped with an elliptical bike, treadmill, and other workout equipment
- Hydro-massage bed – €7 per 20-minute session (reservation required at reception)

## **USEFUL INFORMATIONS**

**Towels** are available in the laundry room on the ground floor. Please return them after use in the dedicated laundry bin.

**Changing rooms** are located within the wellness area.



# Common AREAS



## THE LOBBY

Located on the ground floor, our lobby is a warm and welcoming space accessible at any time.

You will find:

- A self-service **coffee machine**
- A lounge area with **sofas and a television**
- A **computer** available for guest use
- A **minibar** to satisfy your refreshment needs

## THE MEZZANINE

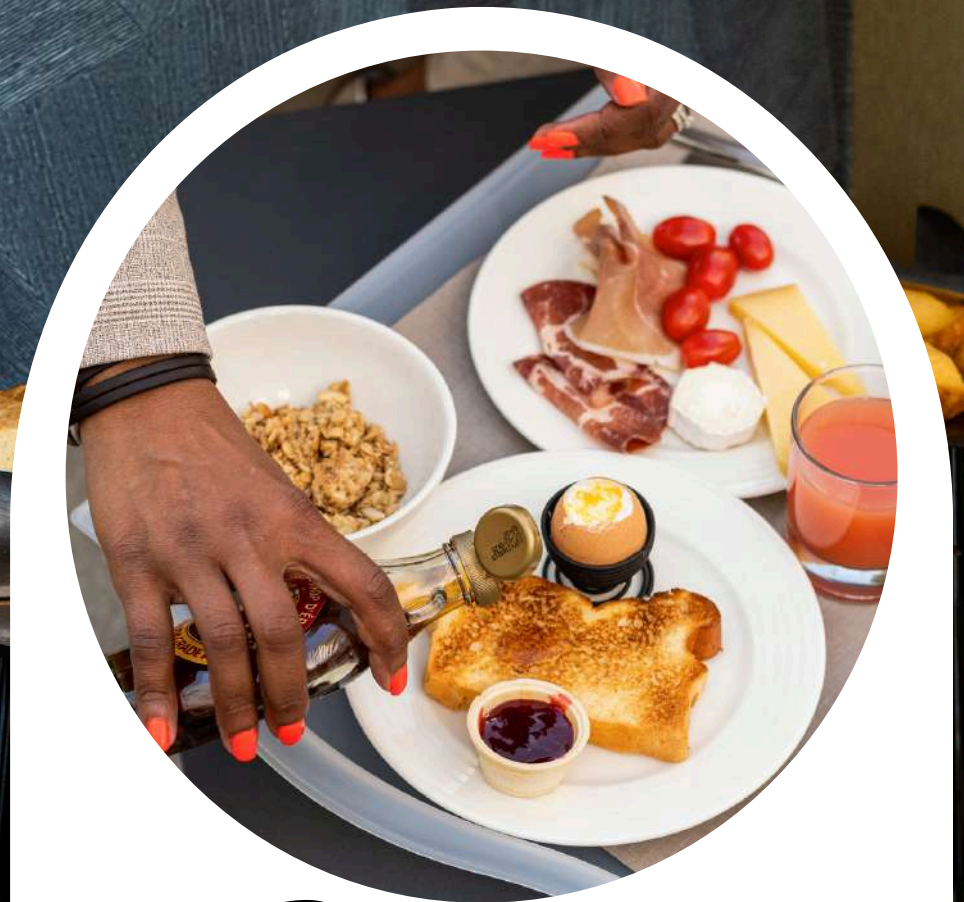
Upstairs, right next to the elevators, the mezzanine invites you to relax or enjoy a friendly moment. **Armchairs and board games** are available for your use.



## THE TERRACE

On the ground floor, outside, enjoy our furnished terrace, **tables** for meals or work, and **sofas** for a peaceful moment in the fresh air !





# Breakfasts

## Hours

from 6:30am to 10:00am on weekdays  
from 7:30am to 11:00am at weekends

## Prices

Adult	17€
Child 7-12 y.o	7€
Child < 6 y.o	Free

## Place

Along the bay windows on the ground floor.



# Our SERVICES



## LAUNDRY



Tokens for the washing machine (€5) and tumble dryer (€4) are available at the front-desk. Towels and toilet paper are also available at the same place.

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## CLEANING



**Check-out cleaning service is included !** Complementarily cleaning service is available upon reservation (30€).

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## TELEPHONE



**Dial 9 to contact the front-desk 24/7.**  
External calls are charged depending on the destination.  
([See rates](#)).

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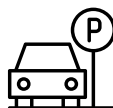
## MAIL POSTING



Post mail by the front-desk for an quick mailing service. **All mail must be stamped.**

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## PARKING



Our underground car park is accessible via the small street in front of the hotel reception. (Rue Florence Arthaud)  
Rate : 14€/night.

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## DRINKS



A coffee machine and water fountain are available 24/7 and free of charge in the main hall.

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## WELLNESS



Our swimming pool, sauna, and fitness room are open from 8AM to 8PM Tuesday through Sunday, and from 5PM to 8PM on Monday. **Enjoy a hydromassage bed upon reservation. (7€)**

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## LUGGAGE



Trust our team with your luggage which can be stored safely and 24/7 in our private luggage room.



Disabled access



Pet friendly



Free WiFi



# Available EQUIPMENTS

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## On request :



BABY BEDS



VENTILATORS



PORTABLE  
HEATERS

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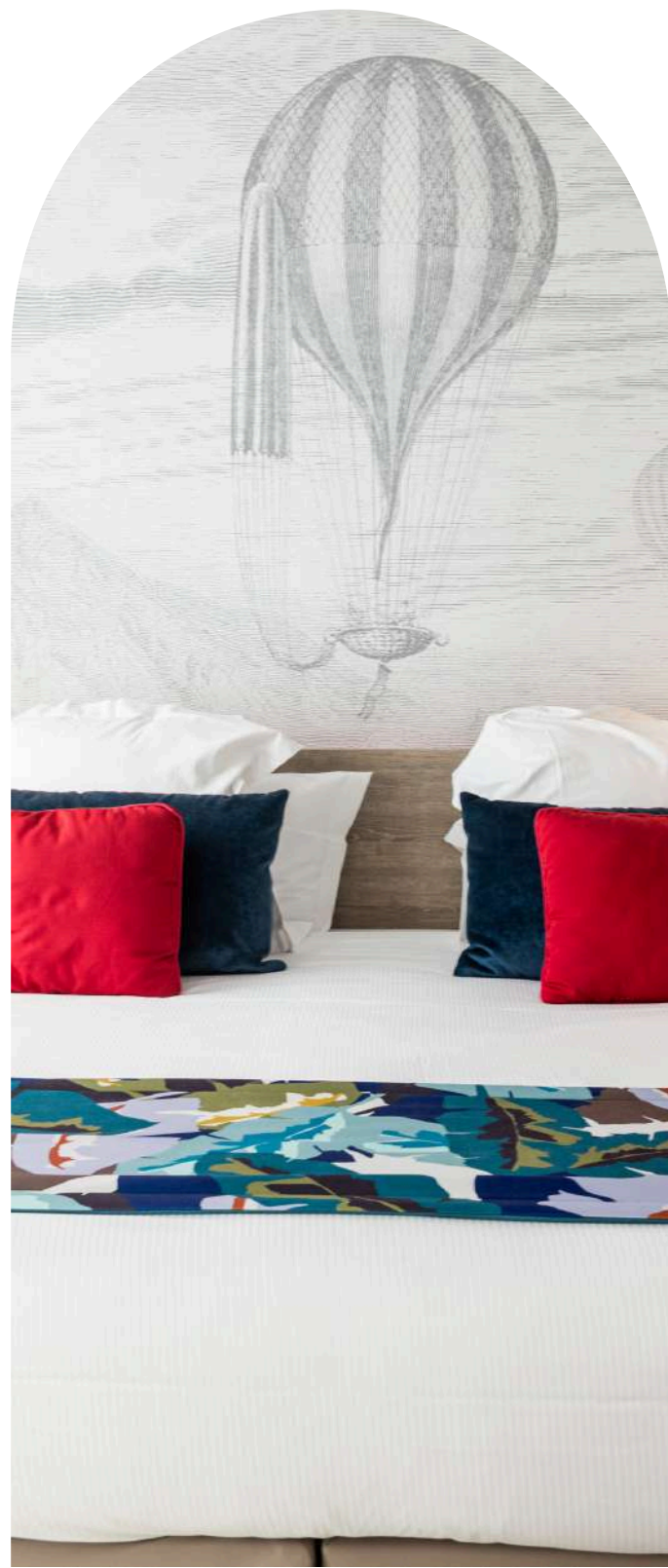
## LUGGAGE ROOM

It is only open on request, so your luggage is safe while you are away. Please contact reception for access.



## RECYCLING AREA

The waste room is on the ground floor. Here you'll find everything you need to sort your rubbish.





# Room EQUIPMENTS

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## AIR CONDITIONING

### How to set it up ?

- To heat the air, place the man in the house and turn the knob to +.
- To cool the air, place the man in the house and turn the knob to -.
- To stop ventilation, set to moon mode.
- To activate automatic ventilation, place the man in the house and turn the knob towards + to heat and - to cool.



## COFFEE MACHINE

### How to use it ?

- To make a coffee, place the capsule by lifting the stainless steel bar, press one of the two buttons (depending on the size of coffee you want), wait for it to stop flashing and press again.
- To boil water, make a coffee without placing a pod and removing the old one.

+ Pods are available from reception, €1/capsule of coffee or decaffeinated coffee. **Please note that only Café Richard pods can be counted.**



## DISHWASHER

### How to start it ?

- On/Off button
- Select the programme using the thumbwheel
- If you wish to set the start time, press the clock button
- Start button to start the programme



## MICROWAVE

### How to use it ?

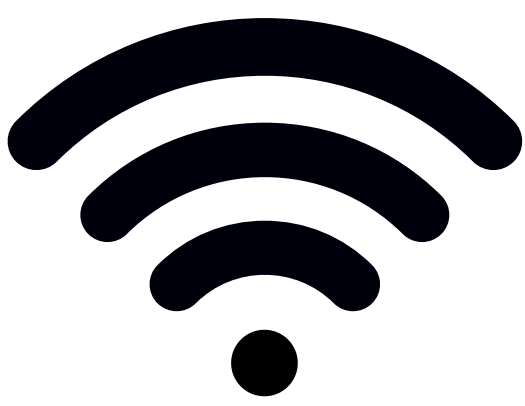
- Reheat, set the time using the rotary selector, then press the 'start' button.
- Cooking mode, press 'P', select the power using the rotary knob, press 'start/+30sec' to confirm, then set the time using the rotary knob. Start using the 'Start' button



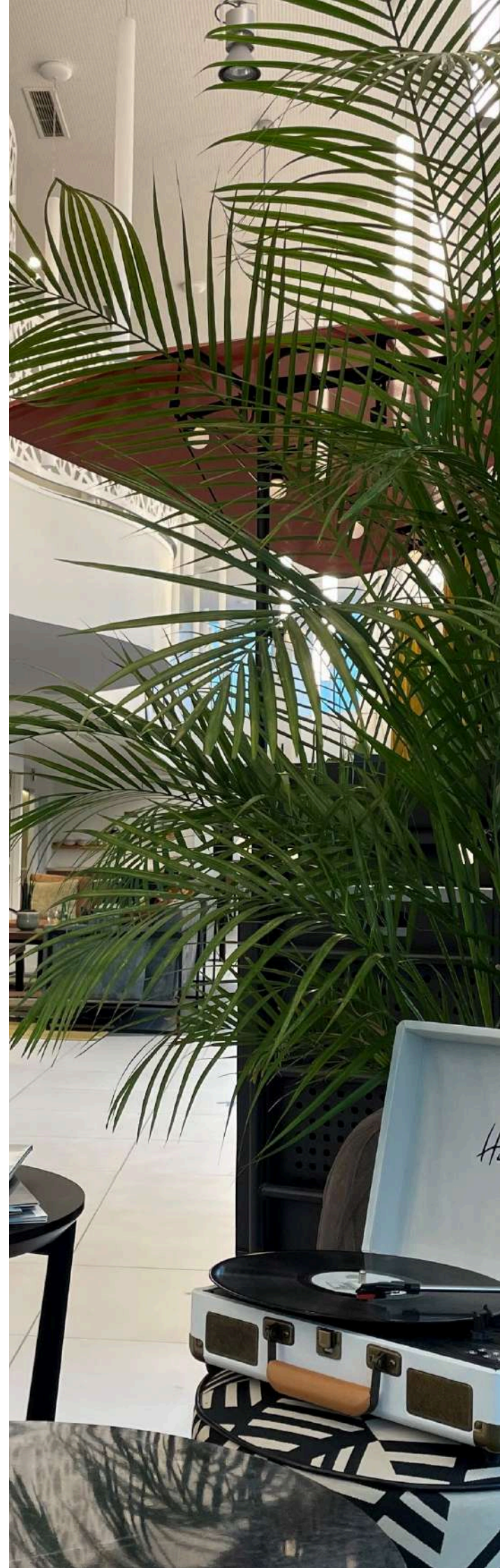


# WIFI

*Connection*



- ✓ NETWORK  
"CITADINES"
  
- ✓ ACCEPT THE  
CONNECTION  
CONDITIONS





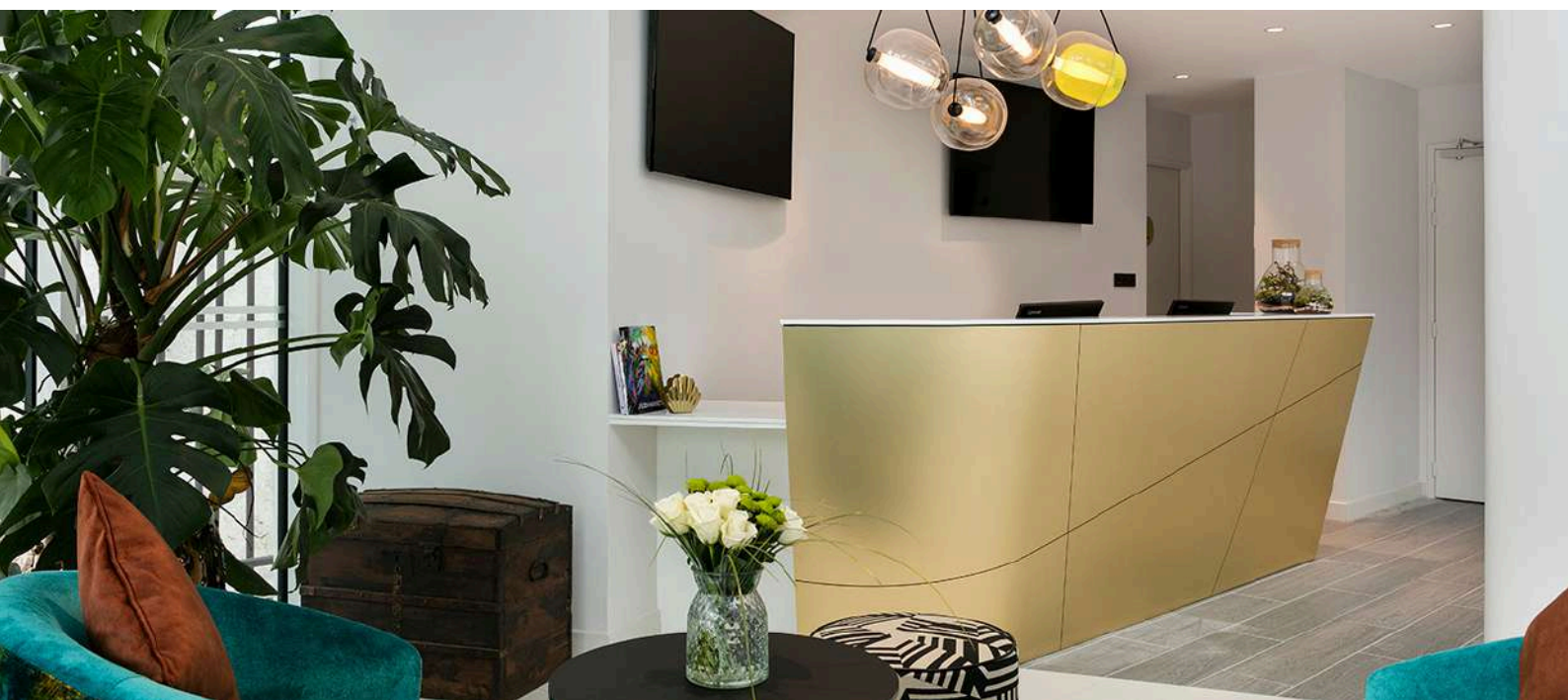
# Front **DESK**

Our reception team is on hand **24 hours a day** to deal with any queries you may have.

To reach us from your room, **dial 9**.

**Check-in is from 3pm** and **check-out until 11am**. You also have the option of late check-out until 4pm with a supplement of 50% of the price of the following night (subject to availability).

If you go out **at night**, the **hotel doors will be closed**. A **bell** is located to the right of the main door: the receptionist will open it for you.



## **Tourist information available:**

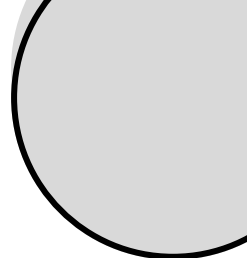
→ Maps, leaflets and personalised advice on discovering the region

## **Sale of products at reception:**

→ Potes&Boc jars, cold drinks, boards to share, goodies, welcome products (toothbrush, razor...)

## **Replenishment of :**

→ Soap, shower gel, body lotion



# Access TO THE HOTEL



**BY WALK**

**ACCESS VIA THE MAIN ENTRANCE**

2 Avenue Anne Cazeneuve,  
44200 NANTES



**BY BIKE**

**WITH YOUR BIKE, MAIN ENTRANCE**

You can park your bike in the underground car park, with your own lock.

**BY BICLOO**

Gare de Pont-Rousseau 300m away  
ou Pirmil 600m away



**BY BUS,  
BY TRAM,  
BY TRAIN**

**NEARBY STATIONS**

**Bus :**

Pont-Rousseau Martyrs (Line 38)  
Tabarly (Line 36)  
Pirmil (Lines 26, 27, 36, 38, 42, C4, C9, 3B, E8)

**Tram :**

Gare de Pont-Rousseau (Line 2)  
Pont-Rousseau Martyrs (Line 3)  
Pirmil (Lines 2 et 3)

**Train :** Gare de Rezé Pont Rousseau



**BY CAR**

**VIA THE UNDERGROUND CAR PARK**

In front of the hotel: Rue Florence Arthaud  
Ring the bell, then go to  
Reception will open the door.





Phone numbers  
**EMERGENCY**



NUMÉRO DE L'ACCUEIL CITADINES :  
**02 55 59 63 00**



## Our **ESTABLISHMENTS**



### **CHÂTEAU BELMONT ♦ TOURS**

A refined 4-star hotel nestled in a tree-filled park, just minutes from downtown Tours, combining historic charm with modern comfort.



### **SEVEN LINE ♦ TOULOUSE**

A modern property in the heart of Toulouse's vibrant district, offering stylish accommodation and services tailored for both short and long stays.



### **CITADINES EUROMETROPOLE ♦ STRASBOURG**

A premium aparthotel at the gateway to Strasbourg, ideal for a stay that blends comfort, independence, and 4-star services.